Pharmacy Notification: Updated Communication

Pharmacies,

The previous notification below was faxed to you on 6/26/24, but the reprocessing referenced did not occur until 8/13/24.

Magellan Medicaid Administration experienced a system issue that caused certain vaccine claims to adjudicate with a Dispensing Fee in addition to the administration fee. Magellan has internally adjusted this claim to ensure the proper reimbursement is passed along to your pharmacy.

We apologize for any inconvenience that this delay from 6/26/24 to 8/13/24 may have caused. **These impacted claims will appear on your remittances starting the week 8/20/24.**

If you have questions about this notice, call Prime at 888.277.5510, option 1. You can also email your question to ProviderRelations@primetherapeutics.com and reference LA MCO Vaccine Dispense Fee.

